

Solid Waste and Recycling
Tuesday, October 25, 2022 @ 9:00 AM
Chambers/ Zoom

AGENDA

9:00 AM Call Meeting to Order

Approval of Minutes

- Meeting Minutes for September 22, 2022 (Special Committee Meeting)
- Meeting Minutes for September 27, 2022 (Regular Meeting)

Resolutions:

1. Authorizing the Chairman to Enter into an Agreement with Eggan Excavating and Equipment Co., Inc. for Tanker Truck Hauling Services
2. Accepting Bids and Awarding Contracts for the Madison County Department of Solid Waste West Side Landfill Cell No. 10 Liner Extension Project

Preferred Agenda

Solid Waste and Recycling:

1. East Side Available Land (Follow-up to Committee's Question)
2. Request for Proposals - Discussion on Framework & Timeline

Other Committee Business

1. Seeking Committee Consensus to Purchase 2,000 Residential Recycling Bins (following Request for Bids 22-25)
2. Seeking Committee Consensus to Submit DEC Grant Application for Municipal Waste Reduction and Recycling (MWRR) for 2023
3. Quick Review of Saturday, Oct. 15th Paper Shredding Event in Hamilton

Next Meeting:

1. Proposed: Tuesday, December 6, 2022 at 9am in the Chambers

Adjourn

Solid Waste and Recycling
Thursday, September 22, 2022 @ 10:30 AM
Chambers

MINUTES

10:30 Call Meeting to Order
AM

Chairman Jim Cunningham called the meeting to order at 10:30 AM.

Those attending were Solid Waste Committee Chairman Jim Cunningham, Solid Waste Committee Members Eve Ann Schwartz, Matt Roberts, T.J. Stokes and Loren Corbin, Solid Waste Director Amy Miller, Solid Waste Deputy Director Gregory Gelewski, County Chairman John Becker, Personnel Officer Eileen Zehr, Director of Labor Relations Ryan Aylward, County Administrator Mark Scimone, County Attorney Tina Wayland-Smith, Clerk to the Board of Supervisors Emily Burns, Finance Director Lou Anne Randall, Finance Assistant Director Keith Lummis, Recycling Coordinator Kristin Welch, Public Information Officer Samantha Field, County Treasurer Cindy Edick, Town of Lincoln Supervisor Melissa During, Town of DeRuyter Supervisor Rex Vosburg and the 4 team members of Tetra Tech (Cornerstone Engineering): Senior Engineering Manager Marcus Scrimgeour, P.E., Client Manager Daryl R. O'Dell, P.E., P. Eng., Project Manager Bodhi Piedmont-Fleischmann, P.E., and Area Manager Rob Holmes.

Solid Waste and Recycling:

1. Cornerstone Presentation - Madison County Solid Waste Management System Assessment

The Cornerstone Engineering Team provided an update on the Solid Waste Management System Evaluation to the Solid Waste Committee.

The engineering team started the update with an overview of existing landfill capacity throughout New York State, highlighting those that were privately owned and those that were municipally run. Overall, most NYS landfills have an average of 19 years of capacity left. Madison County is one of the smallest landfills in the state with 120 years of active life left at the current disposal rate. However, Cornerstone highlighted upcoming climate and landfill regulations that will add further challenges to rising landfill management costs.

In addition to the landfill, the Department oversees the four transfer stations and the recycling center. After reviewing the waste and revenue brought in from these facilities, it was determined that the transfer stations and the recycling center were not covering their operational costs alone and were being offset and subsidized by landfill tip fees to help run these programs. Cornerstone determined the existing management program cost to cover the landfill, transfer

stations and recycling center should be \$97/ton, which is higher than the current tip fee of \$84/ton.

After reviewing the overall system financial analysis, Cornerstone provided three main alternatives: improving efficiency measures, exploring a public/private partnership and closing the landfill.

In the first alternative, Cornerstone recommended initiating efficiencies at the transfer stations, recycling center, landfill gas management program and the landfill which would reduce cost, increase revenue and maintain the overall integrated system capabilities. Some of these efficiency measures included adjusting operating days/hours, raising the punch card cost and/or imposing a recyclables tipping fee to help cover the costs of these programs.

The second alternative would have a mutually beneficial partnership between an experienced, private solid waste management operator and the County. The County would issue an RFP for operating and maintaining the landfill and solid waste management services in exchange for monetary compensation to the County. If this option was to be explored, then the private entity would likely increase the current acceptance rate to make the model more financially viable.

The third alternative that was mentioned, but not recommended, was to cap and close the landfill. In this alternative, there would be significant capital costs to close and monitor the existing landfill along with the imminent need to find another location for Madison County's solid waste disposal.

At this time, Cornerstone Engineering felt that exploring the RFP option for a public/private partnership would be beneficial to gauge interest and have the County outline what would be expected.

Cornerstone will present to the full Board of Supervisors in October and following that, they will issue a final report.

Next Meeting:

1. September 27, 2022 at 9am

Adjourn

The meeting adjourned at 12:20 PM.

Solid Waste and Recycling
Tuesday, September 27, 2022 @ 9:00 AM
Chambers/ Zoom

MINUTES

9:00 AM Call Meeting to Order

Chairman Jim Cunningham called the meeting to order at 9:00 AM.

Those attending were Chairman Jim Cunningham, Solid Waste Committee Members Eve Ann Shwartz, Matt Roberts, T.J. Stokes and Loren Corbin, Solid Waste Director Amy Miller, Solid Waste Deputy Director Gregory Gelewski, County Administrator Mark Scimone, County Attorney Tina Wayland-Smith, Clerk to the Board of Supervisors Emily Burns, Finance Assistant Director Keith Lummis, Recycling Coordinator Kristin Welch, Public Information Officer Samantha Field, County Treasurer Cindy Edick, Town of Lincoln Supervisor Melissa During and Confidential Secretary to the Board Kristin Guinto.

Approval of Minutes

- August 23, 2022 Draft Meeting Minutes

Motion by T.J. Stokes to approve the August 23, 2022 Solid Waste & Committee meeting minutes. Second by Eve Ann Shwartz. The motion was Passed.

Solid Waste and Recycling:

1. Cornerstone Engineering Study Update - next Presentation 10/11/22 at 9am in Chambers

The next presentation of the Cornerstone Engineering Study will be to the Board of Supervisors on October 11 at 9 am in the Chambers. Following that, a final report will be issued.

2. WM Termination Agreement Update - Draft Agreement to be Presented at October Committee Meeting

A. Miller has an upcoming meeting with outside counsel to discuss the draft letter to Waste Management's response.

Resolutions:

1. Authorizing the Chairman to Enter into an Agreement with Giacorp Contracting, Inc. for Landfill Netting Replacement and Repair Services

Motion by Matt Roberts to Approve Agreement with Giacorp Contracting, Inc. for Landfill Netting Replacement and Repair Services. Second by Eve Ann Shwartz. The motion was Passed.

2. Authorizing the Modification of the Adopted 2022 County Budget

(Solid Waste - Diesel & Tire Management)

Motion by Matt Roberts to Approve the Modification of the Adopted 2022 County Budget for Solid Waste's Diesel and Tire Management. Second by Eve Ann Schwartz. The motion was Passed.

3. Authorizing the Modification of the Adopted 2022 County Budget (Solid Waste - Reallocation of ARPA Funds)

Motion by Matt Roberts to Approve the Modification of the Adopted 2022 County Budget for Solid Waste's Reallocation of ARPA Funds. Second by Eve Ann Schwartz. The motion was Passed.

4. Establishing a Fee for 2023 Solid Waste Punch Cards for Residential Solid Waste Disposal in Madison County

Committee members Cunningham, Corbin, Schwartz and Roberts voted in favor of passing the resolution. Committee member Stokes voted against. This resolution will be put on the regular agenda at the October 11th Board meeting.

5. Establishing 2023 Fees for Participating in Madison County's Solid Waste Management Program, as Required by Local Law 3 of 2004

Motion by Matt Roberts to Establish 2023 Fees for Participating in Madison County's Solid Waste Management Program, as Required by Local Law 3 of 2004. Second by Eve Ann Schwartz. The motion was Passed.

6. Authorizing the Purchase of a 2022 New Holland Powerstar 110 Tractor and Attachment and Trade of 2005/2006 New Holland TN70DA Tractor

Motion by Matt Roberts to Approve Purchase of a 2022 New Holland Powerstar 110 Tractor and Attachment and Trade of 2005/2006 New Holland TN70DA Tractor. Second by Eve Ann Schwartz. The motion was Passed.

Preferred Agenda

It was the consensus of the Committee to allow resolutions 1, 2, 3, 5 and 6 from today's meeting to be added to the preferred agenda. These resolutions were voted on and approved by the Committee.

Resolution 4 regarding 2023 Solid Waste Punch Card Fees was approved by the committee to go to the Board's regular agenda.

Other Committee Business

1. Morrisville Highway Demo Tonnage

A. Miller received an update on the Morrisville Highway Demo project. Sections of the building that was thought to have friable asbestos was identified as regular construction and demolition

debris. The Solid Waste Department was asked if they would take in the additional tonnage now that it has been identified as non-friable. The Department already approved the disposal of 900 tons but the additional tonnage of the project would put them close to their annual permitted limit. The committee provided consensus to only accept the 900 tons as originally agreed upon and allow the remainder of the waste to go out of the county for disposal.

Cell 10 Expansion Funding

-
C. Edick reminded the committee that the landfill expansion of cell 10 was coming up and wanted to know if the project would be funded through bond resolutions or if it would be paid by existing funds. A. Miller said the construction of cell 10 was out for bid and would have results at the next committee meeting to review and discuss.

Next Meeting:

1. October 25, 2022 at 9am in the Chambers

Adjourn

Motion by Matt Roberts to Adjourn at 9:42 am. Second by Eve Ann Schwartz. The motion was Passed.

RESOLUTION NO. _____

**AUTHORIZING THE CHAIRMAN TO ENTER INTO AN AGREEMENT
WITH EGGAN EXCAVATING & EQUIPMENT CO., INC. FOR TANKER TRUCK HAULING
SERVICES**

WHEREAS, Madison County issued a Request for Bids (RFB 22-38) for Tanker Truck Hauling Services; and

WHEREAS, Eggan Excavating & Equipment Co., Inc. was the sole responsible bidder; and

WHEREAS, Eggan Excavating & Equipment Co, Inc. possesses the special skills and training required to perform these services; and

WHEREAS, the Agreement has been reviewed and approved by the Solid Waste and Recycling Committee;

NOW, THEREFORE, BE IT RESOLVED, that the Chairman of the Board of Supervisors be and is hereby authorized to enter into an Agreement on behalf of the County of Madison with Eggan Excavating & Equipment Co., Inc., in the form as is on file with the Clerk of the Board.

Dated: November 10, 2022

James J. Cunningham, Chairman
Solid Waste and Recycling Committee



Madison County Purchasing Office

Computation of Bids
RFB 22-38 Tanker Truck Hauling Services
10/18/2022 @ 2:15 pm

			Vendor	1	
			Name	Eggan Excavating & Equipment Co, Inc	
Item No.					
1a		Site 1: Rome Water Pollution Control Facility, cost per gallon transported		\$ 0.04	
1b		Site 2: Herkimer County Sewer District WWTP, cost per gallon transported		\$ 0.07	
1c		Optional: Cost per mile per gallon to Alternative Treatment Facility within 30 miles		\$ 0.045	

SIGNATURE/PRICING PAGE

RFB 22-38 Tanker Truck Hauling Services

Madison County Purchasing Office
138 North Court Street
Wampsville, NY 13163

I agree to provide all the material and/or labor in accordance with the furnished specifications to the County of Madison and/or its political subdivisions. I have clearly identified variations from the published specifications where applicable.

I have received, read and agree to the terms and conditions as set forth in the Instructions to Bidders/General Conditions and any special terms or conditions as set forth in the special conditions or minimum specifications. I am authorized by my company to make this commitment.

Addenda acknowledgment:

I have received and considered the following addenda in submitting this bid:

No. _____ Dated: _____

No. _____ Dated: _____

No. _____ Dated: _____

Accepts Purchasing Credit Card Payments at no additional fees to Madison County - YES NO

Signature: Douglas E. Eggen Title: President

Print Name: Douglas E. Eggen

Company Name: Eggen Excavating & Equipment Co., Inc. Federal ID No: 16-1572765

Address: 7439 Townline Rd Rome, NY 13440

Telephone No: 315.339.1847 Fax No: 315.339.3455

Contact Name: Rachael Knight Telephone No: 315.339.1847

E-mail: raeggan@aol.com

E-mail address to send letters, contracts & communications: eggen services@gmail.com

This page must be signed and returned or your bid will be declared informal!

Proposal Pricing Page – Bid 22-38

Item 1. 24 Hour Temperature Control Agreement

1a) Site 1: Rome Water Pollution Control Facility, cost per gallon transported:

\$.04

1b) Site 2: Herkimer County Sewer District WWTP, cost per gallon transported:

\$.07

Option:

1c) Optional: Cost per mile per gallon to Alternative Treatment Facility within 30 miles:

\$.045

Signature:



Title:

President

Company Name:

Eggen Excavating & Equipment Co., Inc.

This page must be signed and returned or your bid will be declared informal!

RESOLUTION NO. _____

**ACCEPTING BIDS AND AWARDING CONTRACTS FOR THE MADISON COUNTY
DEPARTMENT OF SOLID WASTE WEST SIDE LANDFILL CELL NO. 10 LINER EXTENSION
PROJECT**

WHEREAS, the New York State Department of Environmental Conservation has approved the design and construction of the West Side Landfill Expansion, Cell No. 10; and

WHEREAS, bids were duly received and opened on October 13, 2022 for RFB 22-32; and

WHEREAS, all bids have been canvassed and reviewed by Barton & Loguidice and the Solid Waste Committee who have made their recommendations for bid awards to the lowest responsible bidders, specifically:

Adhan Piping Co., Inc. for Item 1a General Contractor: \$4,675,000

Patricia Electric, Inc. for Item 1b Electrical Contractor: \$276,000;

NOW, THEREFORE, BE IT RESOLVED, that the Chairman of the Board of Supervisors be and is hereby authorized to enter into an agreement on behalf of the County of Madison with Adhan Piping Co., Inc. and Patricia Electric, Inc. in the form as is on file with the Clerk of the Board.

Dated: November 10, 2022

James J. Cunningham, Chairman
Solid Waste and Recycling Committee



October 19, 2022

Amy Miller, Director of Solid Waste
Madison County
P.O. Box 27
Wampsville, New York 13163

Re: Madison County Landfill
Cell 10 Liner Extension – RFB 22-32

Subj: Recommendation of Award

File: 154.112.022

Dear Ms. Miller:

Barton & Loguidice, D.P.C. (B&L) has reviewed the bids for Contract No. 1A – General Construction and Contract No. 1B – Electrical Construction of the Madison County Landfill Cell 10 Liner Extension received and opened on October 13, 2022. A certified tabulation of bids is attached in Appendix A.

As shown in the attached tabulation of bids, Adhan Piping Co., Inc. (Adhan Piping) has submitted the low base bid for Contract No. 1A of \$4,675,000. There were three (3) other bidders who submitted bids for Contract No. 1A.

Adhan Piping has confirmed that it has not identified any unilateral errors in the bid and all affidavits have been properly executed and submitted with the bid.

We have reviewed the NYS Department of Labor's List of Employers Ineligible to Bid On or Be Awarded Any Public Work Contract and the NYS Office of General Service's List of Non-Responsible Entities and did not find Adhan Piping on either list.

Based on the above, we take no exception to the County awarding the Bid for Contract No. 1A of the Madison County Landfill Cell No. 10 Construction to Adhan Piping Co., Inc., for the amount \$4,675,000.

As shown in the attached tabulation of bids, Patricia Electric, Inc. (Patricia Electric) has submitted the low base bid for Contract No. 1B of \$276,000. There were no other bidders who submitted bids for Contract No. 1B.

Patricia Electric has confirmed that it has not identified any unilateral errors in the bid and all affidavits have been properly executed and submitted with the bid.

Amy Miller, Director of Solid Waste
Madison County
October 19, 2022
Page 2



We have reviewed the NYS Department of Labor's List of Employers Ineligible to Bid On or Be Awarded Any Public Work Contract and the NYS Office of General Service's List of Non-Responsible Entities and did not find Patricia Electric on either list.

Based on the above, we take no exception to the County awarding the Bid for Contract No. 1B of the Madison County Landfill Cell No. 10 Construction to Patricia Electric, Inc., for the amount \$276,000.

Following County award of the Contract, B&L will assist in coordinating contract execution with the responsible parties.

Please feel free to contact me if you have any questions or concerns.

Sincerely,

BARTON & LOGUIDICE, D.P.C.

A handwritten signature in black ink, reading "Jillian Blake", is positioned below the firm name.

Jillian M. Blake, P.E.
Senior Managing Engineer

JMB/tlh

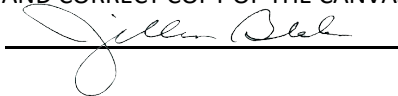
Attachment

TABULATION OF BIDS
Madison County Department of Solid Waste
Landfill Cell 10 Liner Extension
Thursday, October 13, 2022

CONTRACT NO. 1A - GENERAL CONSTRUCTION

CONTRACTOR	<i>Item No. 1a General Construction</i>	INFORMALITIES
Marcy Excavation Services, LLC. 5835 Route 5 Herkimer, NY 13350	\$5,356,990.00 /LS	None
Kubricky Construction Corp. 269 Ballard Road Wilton, NY 12831	\$5,710,559.00 /LS	None
Smith Site Development, LLC 1249 Front Street, Suite 110 Binghamton, NY 13905	\$6,400,000.00 /LS	None
Adhan Piping Co. Inc 1865 New York Rt. 13 Cortland, NY 13045	\$4,675,000.00 /LS	None
	/LS	
	/LS	
	/LS	
	/LS	

I CERTIFY THAT THIS TABULATION IS A TRUE AND CORRECT COPY OF THE CANVASS OF BIDS.
 BARTON & LOGUIDICE, D.P.C., BY

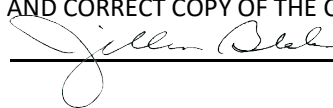


TABULATION OF BIDS
Madison County Department of Solid Waste
Landfill Cell 10 Liner Extension
Thursday, October 13, 2022

CONTRACT NO. 1B - ELECTRICAL CONSTRUCTION

CONTRACTOR	<i>Item No. 1b Electrical Construction</i>	INFORMALITIES
Patricia Electric 407 Brown Ave. Syracuse, NY 13208	\$276,000.00 /LS	None
	/LS	
	/LS	
	/LS	
	/LS	
	/LS	
	/LS	

I CERTIFY THAT THIS TABULATION IS A TRUE AND CORRECT COPY OF THE CANVASS OF BIDS.
 BARTON & LOGUIDICE, D.P.C., BY





Madison County Purchasing Office

Computation of Bids
 RFB 22-32 Landfill Cell 10 Liner Extension
 10/13/2022 @ 2:15 pm

			Vendor	1	2	3	4	5
			Name	Marcy Excavation Services	Patricia Electric	Kubricky Construction Corp	Smith Site Developement	Adhan Piping
Item No.								
1a		General Contractor Lump Sum		\$5,356,990.00	NB	\$5,710,559.00	\$6,400,000.00	\$4,675,000.00
1b		Electrical Contractor Lump Sum		NB	\$276,000.00	NB	NB	NB



Madison County Purchasing Office

Computation of Bids
RFB 22-25 Recycling Bins
10/18/2022 @ 2:15 pm

			Vendor	1	2
			Name	NOVA Products	Brand Builders LLC
Item No.					
1a		2,000 - 22 Gallon Recycling Bins w/ logo		\$8.10/\$16,200	\$10.60/\$21,369.60
1b		Print Plate and Artwork Cost - 4 sides		N/A	\$ 900.00
1c		Identify Any Additional Costs		N/A	NB
1d		Freight/Shipping		N/A-Inc in unit cost	\$ 1,700.00
		Total Items 1a-1d		\$ 16,200.00	\$23,969.60
		Quoted products are compliant w/ specifications & warranty			
		Estimated Delivery Date			
		Exclusion/Deviations/Additions attached			Yes

SIGNATURE/PRICING PAGE

RFB 22-25 Recycling Bins with Logo

Madison County Purchasing Office
138 North Court Street.
Wampsville, NY 13163

I agree to provide all the material and/or labor in accordance with the furnished specifications to the County of Madison and/or its political subdivisions. I have clearly identified variations from the published specifications where applicable.

I have received, read and agree to the terms and conditions as set forth in the Instructions to Bidders/General Conditions and any special terms or conditions as set forth in the special conditions or minimum specifications. I am authorized by my company to make this commitment.

Addenda acknowledgment:

No. _____ Dated: _____
No. _____ Dated: _____

Accepts Purchasing Credit Card Payments at no additional fees to Madison County - YES NO

Item 1a: 2,000 22 gallon Recycling Bins w/ Logo \$ 8.10 ea. = \$ 16,200.00

Item 1b: Print Plate and Artwork Cost – 4 sides \$ N/A

Item 1c: Identify Any Additional Costs \$ N/A

Item 1d: Freight/Shipping Costs \$ N/A - Included in Unit Cost

Total 1a-1d - 2,000 – 22 Gallon Recycling Bins with Logo \$ 16,200.00

Quoted products are compliant with specifications and warranty Y yes no

Estimated Delivery Date: 6-8 weeks from PO submission

Exclusion/Deviations/Additions: Please attach to this page

Signature: Kayla Kleber Title: Sales & Marketing Manager

Print Name: Kayla Kleber

Company Name: Peninsula Plastics Ltd (dba Nova Products) Federal ID No: 104138433

Address: 620 Industrial Drive, Fort Erie, ON CANADA

Telephone No: 905.871.4766 Fax No: 905.871.4811

Contact Name: Kayla Kleber Telephone No. 905.871.4766 x 514

E-mail: kayla@penplast.com

E-mail address to send letters, contracts & communications: kayla@penplast.com

This page must be signed and returned or your bid will be declared informal!



Environmental Division

A Peninsula Plastics Ltd. Company

Head Office:

620 Industrial Drive
Fort Erie, ON L2A 2S0

CDN Phone 905-871-4766

US Phone 716-854-3050

Toll Free 1-888-321-7757

Fax 905-871-4811

www.novaproducts.ca

Laurie Winters
Purchasing Office
Second Floor, Madison County Office Building
138 N. Court Street
Wampsville, New York 13163

Friday, October 14, 2022

Re: Recycling Bins RFB 22-25

Dear Ms. Winters

Thank you for allowing us the opportunity to respond to Madison County's request for bids for Recycling Bins.

Provided in the attached document is pricing, product specifications and dimensions as well as copies of promotional brochures. I hope that we have provided sufficient information on what Nova Products (Peninsula Plastics Ltd.) has to offer Madison County.

Our containers are designed specifically for residents, municipal employees and private collection contractors. I am positive that our product design, combined with our 45 years of moulding experience and continued dedication to customer service and quality will prove to be of great value to the County if we are selected as the successful vendor for this contract.

Please do not hesitate to contact me directly should you require any more information or clarification on the information and pricing provided in this bid. We look forward to your feedback and wish you all the best with your decision.

Kind Regards,

Kayla Kleber, Sales Manager
Nova Products Division
Peninsula Plastics Limited
905.871.4766 ext. 514
kayla@penplast.com

NOVA
PRODUCTS

Environmental
Division
A Peninsula Plastics Ltd. Company



SEE OUR FULL LINE OF PRODUCTS AT WWW.NOVAPRODUCTS.CA

1-888-321-7757



Specifications

Please see below for specifications on Nova's 22 Gallon Curbside Recycle Bin.

- Manufactured via injection molding using 100% high density polyethylene (HDPE). Recycling containers can be manufactured using up to 25% recycled content. This will be post-industrial resin dependant on what is available at the time of manufacturing.
- 19in x 15.5in x 21.5in, weighing 5 lbs, with a minimum weight capacity of 70 lbs.
- Bins will be dark green in colour (see example below) with UV stabilizers used in manufacturing to protect against prolonged exposure to sunlight.
- Printable area on all four (4) sides. Maximum printable area of 7" by 7" on the long sides and 5" by 7" on the short ends. Hot-stamped with silicone dies on a steel plate, using pigmented and metalized hot stamp foil.
- HDPE has a thermal resistance ranging from -20°F to 100°F.
- Each recycling container has four (4) drainage holes and a spill retention channel in the base of the container.
- Pallets of 22-gallon containers will be packaged 150 containers per pallet, stacked open side down on the pallet, wrapped and strapped securely to the pallet. The pallets will be loaded on a 53' trailer, all forward facing for easy removal from the back of the truck.
- Orders will be shipped within 4-6-8 weeks of purchase order receipt and artwork approval.
- Internal testing is completed on every production run, and on every shift. Each shift runs weighted drop tests on the containers to ensure material and product is constantly tested.



Head Office:620 Industrial Drive
Fort Erie, ON L2A 2S0

CDN Phone 905-871-4766

US Phone 716-854-3050

Toll Free 1-888-321-7757

Fax 905-871-4811

www.novaproducts.ca**MANUFACTURER WARRANTY**

Peninsula Plastics Limited will guarantee our products for five (5) years from manufacture date against cracking, deterioration, rotting, warping, discoloration and/or defects in material workmanship under normal household use which would render the product unacceptable for use.

Evidence of the defective container must be provided to the manufacturer, Peninsula Plastics Limited (dba Nova Products), to constitute reimbursement to the customer. Damaged or defective containers should be placed on a pallet and shrink wrapped to allow for easy removal and to prevent worker injury. All products are fully recyclable as they are 100% HDPE. The customer must obtain photos, samples and quantities of defective product so Nova Products can review the claim and determine how many are considered defective.

Defective containers will be replaced on the subsequent order at no cost to the customer. If no subsequent order exists Peninsula Plastics Limited will credit the number of containers deemed defective. The decision of reimbursement will be at the discretion of the manufacturer based on the evidence provided. In contracts where, full replacement of the containers is required by the customer, at least 4-6 weeks must be given to the manufacturer to rectify after reviewing the evidence provided by the customer.

All warranty inquiries should be directed to kayla@penplast.com and will be subsequently forwarded on to the quality department for review and follow up.

